



SERVICE FOR
MARGARET
 NORTH KINGSTOWN RI 02852

BILLING PERIOD
 Oct 16, 2014 to Nov 14, 2014

ACCOUNT NUMBER [REDACTED] PLEASE PAY BY [REDACTED] AMOUNT DUE [REDACTED]
 Dec 12, 2014 \$ 149.09

ELECTRIC BILL

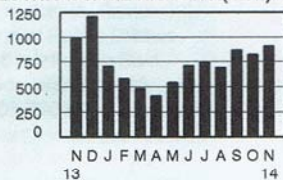
www.nationalgrid.com
 CUSTOMER SERVICE
 1-800-322-3223
 CREDIT DEPARTMENT
 1-888-211-1313
 GAS EMERGENCIES
 1-800-640-1595
 POWER OUTAGE OR DOWNED LINE
 1-800-465-1212
 EMAIL BILLING INQUIRES
 customerservice@us.ngrid.com
 CORRESPONDENCE ADDRESS
 PO Box 960
 Northborough, MA 01532-0960
 PAYMENT ADDRESS
 PO Box 11739
 Newark, NJ 07101-4739

DATE BILL ISSUED
Nov 18, 2014

Enrollment Information

To enroll with a supplier or change to another supplier, you will need the following information about your account:
 Loadzone Rhodelsland
 Acct No: [REDACTED] Cycle: 13, MANN

ELECTRIC USAGE HISTORY (kWh)



Daily Averages	Nov 13	Nov 14
kWh	34.3	31.4
Cost	\$ 5.20	\$ 5.14

Actual Estimated

ACCOUNT BALANCE

	National Grid Services	Other Supplier Service	Adjustments	Total
Previous Balance	66.98	69.09	0.00	136.07
Payment(s) Received	- 66.98	- 69.09	- 0.00	- 136.07
Current Charges	70.49	76.02	2.58	149.09
Amount Due ▶	\$ 70.49	\$ 76.02	\$ 2.58	\$ 149.09

DO NOT PAY. Your Automated Payment Transfer will occur on December 4, 2014.

SUMMARY OF CURRENT CHARGES

	DELIVERY SERVICES	SUPPLY SERVICES	OTHER CHARGES/ADJUSTMENTS	TOTAL
Electric Service	70.49	76.02		146.51
Other Charges/Adjustments			2.58	2.58
Total Current Charges	\$ 70.49	\$ 76.02	\$ 2.58	\$ 149.09



ENERGY EFFICIENCY PROGRAM CHARGE: You may be eligible to take advantage of products and services through our Energy Efficiency Programs, funded through the Energy Efficiency Program Charge that appears on your bill. Through your participation, you may see benefits such as lower energy bills and improved comfort in your home or business, and help contribute towards reducing reliance on fossil fuels, lessening the need for new generating plants, and lowering pollutants and carbon emissions. To learn more, call 1-866-903-2811 or visit www.nationalgridus.com/energyefficiencyservices.



WILL WE BE ABLE TO REACH YOU DURING A POWER OUTAGE?: During a power outage, phones with a direct link to a local phone line are able to operate. Phones that are **not** directly linked (for example, wireless phones with answering machines) need electricity to make/receive calls. If you would like to register another phone number, such as a cell phone, as your account's primary phone number, please go to www.nationalgrid.com/myaccount to update your information so that we may be able to reach you with important information during power outages.

KEEP THIS PORTION FOR YOUR RECORDS.

RETURN THIS PORTION WITH YOUR PAYMENT.



PO Box 960
 Northborough MA 01532

MARGARET [REDACTED]
 NORTH KINGSTOWN RI 02852-1044

028164

ACCOUNT NUMBER	PLEASE PAY BY	AMOUNT DUE
[REDACTED]	Dec 12, 2014	\$ 149.09

Please do not mail payment
 Your account is set up for automatic payment. Thank you .

Enrollment Information

To enroll with a supplier or change to another supplier, you will need the following information about your account:

Loadzone Rhodelsland
Acct No: Cycle: 13, MANN

Electric Usage History

Month	kWh	Month	kWh
Nov 13	994	Jun 14	717
Dec 13	1209	Jul 14	752
Jan 14	711	Aug 14	695
Feb 14	584	Sep 14	867
Mar 14	487	Oct 14	827
Apr 14	410	Nov 14	910
May 14	547		

Right To Dispute Your Bill And To An Impartial Hearing

If you believe your bill is inaccurate or for any reason payment may be withheld, you should first contact our Customer Service Department at 1-800-322-3223. If a mutually satisfactory settlement of this matter cannot be made, you have the right to submit this matter to: Reviewing Officer, Division of Public Utilities and Carriers, 89 Jefferson Blvd., Warwick, Rhode Island 02888 Telephone: 401-780-9700. National Grid will not disconnect your service pending proceedings before a reviewing officer appointed by the Public Utilities Administrator.

LIHEAP Charge

This charge is required under Rhode Island law and will be used to provide funding for a Low-Income Home Energy Assistance Program ("LIHEAP") Enhancement Plan, designed to assist low-income electric and natural gas households with their home energy and heating needs. By law, this charge may not be more than \$10 per year for each electric or natural gas service account.

Explanation of Billing Terms Available

If you would like an explanation of any of the terms used on your bill, you may find them on our web site at www.nationalgrid.com or you may call us at 1-800-322-3223.

DETAIL OF CURRENT CHARGES

Delivery Services

Service Period	No. of days	Current Reading	Previous Reading	Total Usage
Oct 16 - Nov 14	29	30848 Actual	29938 Actual	910 kWh

METER NUMBER NEXT SCHEDULED READ DATE Dec 17

RATE Basic Residential Rate A-16

Customer Charge				5.00
LIHEAP Enhancement Charge				0.73
Distribution Energy Chg	0.03821	x 910 kWh		34.76
Energy Efficiency Prgms	0.00941	x 910 kWh		8.56
Renewable Egy Dist Chg	0.00039	x 910 kWh		0.35
Transmission Charge	0.02221	x 910 kWh		20.21
Transition Charge	0.00096	x 910 kWh		0.88
Total Delivery Services				\$ 70.49

Supply Services

SUPPLIER AMBIT ENERGY
1801 N LAMAR ST
SUITE 200
DALLAS, TX 75202

PHONE 877-282-6248 ACCOUNT NO

Electricity Supply	0.0802	x 910 kWh		72.98
Gross Earnings Tax	0.04166667	x 72.98		3.04
Total Supply Services				\$ 76.02

Other Charges/Adjustments

Paperless Billing Credit				-0.34
Gross Earnings Tax	0.04166667	x 70.15		2.92
Total Other Charges/Adjustments				\$ 2.58

Right To Electric Service:

During Serious Illness: If you or anyone presently and normally living in your home is seriously ill, we will not discontinue your electric service during such illness providing you: have a registered physician certify in writing to us that such illness exists, the nature and duration of the illness and you make satisfactory arrangements to pay your bill. This certification must be received within seven (7) days from the date that your physician initially contacts our Credit Department at 1-888-211-1313.

You have a child under twenty four months and a financial hardship: If you or anyone presently and normally living in your home has a child under twenty four months old we will not terminate your electric service, provided you also have a financial hardship. Please call our Credit Department at 1-888-211-1313 immediately if this applies to you.

Termination of Service to Elderly or Handicapped Persons

If all residents in your household are 62 years of age or older or if any resident in your household is handicapped, the Company will not terminate your service for failure to pay the past due bill without written approval from the Division of Public Utilities. If you cannot pay your bill all at once, you may be able to work out a payment plan with the Company. The Elderly or Handicapped Forms that must be filled out are available at the Company. The Form also enables you to participate in "Third Party Notification". If you have any questions or want further information, call the Credit Department at 1-888-211-1313.

Margaret [REDACTED]
[REDACTED]
north kingstown RI 02852

Account Number: [REDACTED]
Meter Number: [REDACTED]

Dear Margaret [REDACTED]

Congratulations, you have earned your Free Energy credit for your Ambit Energy electric account!
We've attached your check below.

Each month's check amount will be different since it is calculated using the current average daily energy cost from all qualified Customers that you've referred to Ambit. Don't forget, you can refer as many new Customers as you like.

We thank you for participating in the Free Energy program. We look forward to rewarding you each month for recommending Ambit Energy to your friends.

Sincerely,

Your Ambit Energy Customer Care Team



Post Office Box 864589, Plano, Texas 75086-4589
(877) 282-6248

BANK OF TEXAS
DALLAS, TEXAS
86-105/1031

801924

11/19/2014

PAY TO THE
ORDER OF

Margaret [REDACTED]

PAY

Seventy-Two and 98/100-----

\$72.98

DOLLARS

Margaret [REDACTED]
[REDACTED]
north kingstown RI 02852

Laurie Rodriguez