



Better Business Bureau®

In Dallas and No

BBB BUSINESS REVIEW

BBB ACCREDITED BUSINESS SINCE 11/01/2006

Ambit Energy, LP

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Send email to Ambit Energy, LP
www.ambitenergy.com



On a scale of A+ to F
Reason for Rating
BBB Ratings System
Overview

BBB Accreditation

A BBB Accredited Business since 11/01/2006

BBB has determined that Ambit Energy, LP meets BBB accreditation standards, which include a commitment to make a good faith effort to resolve any consumer complaints. BBB Accredited Businesses pay a fee for accreditation review/monitoring and for support of BBB services to the public.

BBB accreditation does not mean that the business' products or services have been evaluated or endorsed by BBB, or that BBB has made a determination as to the business' product quality or competency in performing services.

Reason for Rating

BBB rating is based on 16 factors. Get the details about the factors considered.

Factors that *lowered* Ambit Energy, LP's rating include:

- Length of time business has been operating.

Factors that *raised* Ambit Energy, LP's rating include:

- Complaint volume filed with BBB for business of this size.
- Response to 173 complaint(s) filed against business.
- Resolution of complaint(s) filed against business.
- BBB has sufficient background information on this business.

Customer Complaints Summary

173 complaints closed with BBB in last 3 years | 49 closed in last 12 months

Complaint Type	Total Closed Complaints
Advertising / Sales Issues	15
Billing / Collection Issues	82
Delivery Issues	2

Guarantee / Warranty Issues	2
Problems with Product / Service	72
Total Closed Complaints	173

Government Actions

BBB knows of no significant government actions involving Ambit Energy, LP.

What government actions does BBB report on?

Advertising Review

BBB has nothing to report concerning Ambit Energy, LP's advertising at this time.

What is BBB Advertising Review?

Additional Information

BBB file opened: 11/01/2006
 Business started: 01/01/2006

Type of Entity

Partnership

Contact Information

Primary Contact: Mr. Jere Thompson (President)
 Complaint Contact: Ms. Ruth Hernandez (Sr. Compliance Special)
 Kristine Bates (Sr. Regulatory Specialist)
 Mr. Curt Carey (VP of Operations)

Business Category

Electric Companies, Multi-Level Selling Companies

Alternate Business Names

Ambit Energy Holdings LLC

Industry Tips

Multi-level Marketing

